

2025 - 2026 Costa Carts Limited Warranty

Costa Carts offers a consumer-focused warranty exclusively for the original owner of its carts, supported by Costa Carts retail stores and authorized service partners or dealers.

Customer satisfaction is our top priority, and this warranty is crafted transparently to ensure our customers are well-informed about their cart's warranty coverage. It's important to note that owning a Costa Cart requires the owner to maintain proper care and routine maintenance of the cart and its battery(s). Neglecting to maintain or perform routine care can lead to the voiding of this warranty. Please be aware that some components, such as batteries and tires, have their own manufacturer's limited warranties and are not covered by the Costa Carts warranty. The "Best in Class" Lithium Battery, however, is covered by Costa Carts.

This Limited Warranty is exclusive to consumer use and cannot be transferred. It is provided to the original individual purchaser as listed on the customer warranty online registration. Coverage starts from the time of purchase and must be registered within 15 days at [Costa Carts Warranty Registration] (<https://costacarts.com/pages/warranty>). Please note, that this warranty does not cover the costs of transporting the cart to a service center.

****Warranty periods for specific components range from 6 months to ten years, as detailed below, for consumer-used Costa Carts. This is a consumer-based warranty, and any commercial use will render it void. Costa Carts also offers a separate six-month limited warranty for commercial use, which includes but is not limited to rentals, commercial sites, institutional, and industrial settings. All care and maintenance requirements apply.****

The Costa Carts consumer limited warranty covers parts and limited labor for defects exclusively arising from manufacturing or workmanship issues. Defects must occur under normal usage and be confirmed by a Costa Carts retail store or authorized service partner/dealer within the warranty period. The authorized repair must be carried out at a Costa Carts retail store or service partner/dealer. If there isn't a Costa Carts location reasonably nearby, our liability is limited to a 'parts only' warranty. Any part identified by Costa Carts as defective will be repaired or replaced with new or remanufactured parts, under warranty for the remaining term. Defective parts must be returned to Costa Carts within 15 days of receipt, with proper documentation including failure codes and the cart's serial number. If not returned within this timeframe, the owner must cover the cost at standard rates.

The cart owner must adhere to proper care and regular maintenance. Failing to do so can lead to accidents, injury, component damage, fire, and even death. Altering the cart from its original condition will void the warranty and potentially cause injury or damage. Examples of modifications that void the warranty include (but are not limited to): altering

the suspension, involvement in any accident, modifying speed or acceleration, improper maintenance of the battery system, incorrect battery or wheel sizes, unauthorized light kits, trailer hitches, or cargo beds, improper battery storage, Incorrect charging cables, letting tires develop flat spots, and adding aftermarket electronics.

Costa Carts provides no other warranties, expressed or implied. No representation or warranty of any kind is made by any other party (employee, retail store, service partner, dealer, etc.) that differs from the terms of this warranty. The purchaser's sole remedy is the repair or replacement of defective parts as outlined in this warranty.

Warranty Periods and Components Covered:

10-YEAR (5-year Prorated, 5-year full replacement)

- Lithium Battery

5-YEAR

- Frame, structural welds, front A-arms, brake caliper structure, front spindles. (Non-OEM wheels void coverage on suspension parts.)

2 YEARS

- Motor Controller, Motor, Electronic Parking Brake, onboard charger, pedal assembly, brake master cylinder and lines, front and rear disc brakes, seat armrests, seat hinges, rear seat kit, steering column, coil over struts, steering gearbox, bumpers (excluding contact damage), transaxle, switches and housings, headlight and taillight assembly (excluding bulbs), main wiring harness, turn signal assembly. Body panels deformations (excluding cracks, paint, and contact damage), seat belts, properly maintained battery cables, wheel hubs, rack and pinion, Power Steering Motor and Controller.
 - Note: Seat cushions are excluded; any sign of water or corrosion in electronic parts voids the warranty.

1-YEAR

- Forward and reverse switch, voltage reducer, roof, mirrors Note: Damage from water or foreign objects is not covered.

6 MONTHS

- Windshield, fender flares, Paint or body finishes, seat coverings, floor mats, audio system, trim, electrical connections, solenoid/breaker switch, sensors, and optional accessories added by Costa Carts authorized dealers (excluding sun damage).

NO WARRANTY

- Regular wear and tear items such as: Fading due to outdoor exposure, brake pads, tires (from alignment issues or excess weight), decals, fuses, bushings, or items deteriorating under normal conditions.

Warranty by Others

Tires are warranted by their respective manufacturers.

The warranty periods are subject to exclusions detailed in this document. Proper maintenance is essential for warranty coverage.

The Lithium Ion Battery is backed by a 10-year prorated warranty which includes a 5-year full replacement warranty, voided if an improper charger is used, the battery case is opened or the seal broken, the cart's electrical system is modified, the battery systems get wet, the cart's speed is adjusted, the battery is 'jumped' or surged, any attempts to reduce battery life are made, or routine maintenance is neglected (like tire rotations, proper charging, using appropriate lubricants). Battery range naturally decreases over time and use; a reduction in range does not indicate a defect. This battery requires a four-hour charge.

Lithium Batteries:

- Keep fully charged.
- Charge after each use
- Use only the charger provided with the cart.
- Ensure the battery is off and the RUN/TOW Switch is in the "OFF" position when charging
- Avoid charging in temperatures above 115°F.
- Do not discharge batteries below 10%.
- Charge in temperature range of 32°F to 100°F.
- Do not operate outside the range of 15°F to 110°F.

Storage:

- Short-term (up to 30 days): Store between 15°F and 100°F.
- Long-term (up to 180 days): Store between 15°F and 86°F.

Lithium Battery Prorated Warranty Schedule

-Offering Repair or Full Replacement within the first 5 Years of Ownership

Year	Front original purchase date (Months)	TOTAL OUT OF POCKET REPAIR/ REPLACE 60V105AH	TOTAL OUT OF POCKET REPAIR/ REPLACE 60V150AH	TOTAL OUT OF POCKET REPAIR/ REPLACE 60V230AH
5	0-59	\$0	\$0	\$0
6	60-71	\$1050	\$1330	\$1820
7	72-83	\$1125	\$1425	\$1950
8	84-95	\$1200	\$1520	\$2080
9	96-107	\$1275	\$1615	\$2210
10	108-119	\$1350	\$1710	\$2340

DISCLAIMER:

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED FOR THE CART AND REPLACES ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE ALL EXPLICITLY DISCLAIMED. LIABILITY LIMITATIONS: COSTA CARTS IS NOT LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE, OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DEATH, PERSONAL INJURY, OR PROPERTY DAMAGE RELATED TO ANY ALLEGED FAILURE IN A CART OR BATTERY CHARGER, OR ANY DAMAGE OR LOSS TO THE PURCHASER OR ANY THIRD PARTY FOR LOST TIME, INCONVENIENCE, OR ANY ECONOMIC LOSS, REGARDLESS OF WHETHER COSTA CARTS WAS MADE AWARE OF THE POSSIBILITY OF SUCH DAMAGES OR LOSSES.

Thank you for choosing Costa Carts. We hope you enjoy your golf cart for many years to come!